

## MANAGING CONTRACTS AND CONFLICTS IN ENERGY TRANSACTIONS IN NIGERIA

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### ABSTRACT

Energy contracts play a pivotal role in Nigeria's electricity and petroleum sectors, shaping the obligations of buyers, suppliers, regulators, and investors. Poorly managed contracts often result in delays, disputes, or financial losses, particularly given the long-term and capital-intensive nature of energy projects. This article examines using doctrinal methodology, the legal and institutional framework governing energy contracts in Nigeria.<sup>1</sup> The article also evaluates mechanisms for managing conflicts in energy transactions, with particular focus on arbitration and conventional regime.<sup>2</sup> The study finds that contracts are not reviewed to identify risks which provide legal compliance and usually key clauses are not being inserted for clarity and precision. Finally, the paper offers recommendations for strengthening energy contract management in Nigeria including the adoption of contract lifecycle management software. By integrating legal compliance with technological innovation, Nigeria can improve contractual performance and reduce disputes in its energy sector.

**Keywords:** Energy contract, management, breach, performance obligation, arbitration.

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<sup>1</sup>Electricity Act 2023 (No 9 of 2023); Energy Commission of Nigeria Act, Cap E1 0 Laws of the Federation of Nigeria (LFN) 2004 (originally enacted as Act No 62 of 1979); National Electricity Management Services Authority Act 2015 (No 6 of 2015); Environmental Impact Assessment Act, Cap E12 LFN 2004 (originally enacted as Act No 86 of 1992); Companies and Allied Matters Act 2020 (No 3 of 2020); Land Use Act, Cap L5 LFN 2004 (originally enacted as Act No 6 of 1978); Petroleum Industry Act 2021 (No 6 of 2021).

<sup>2</sup>*Arbitration and Mediation Act 2023* (Nigeria); International Chamber of Commerce, *Arbitration Rules* (ICC 2021) Art 29 (Emergency Arbitrator); United Nations Convention on the Recognition and Enforcement of Foreign Arbitral Awards (New York, 1958).

## 1.1 INTRODUCTION

Managing contracts in the energy sector can be complex, and the financial stakes – immense. For example, Nigeria has lost over **₦1.81 trillion** (approximately US \$5 billion) through protracted contract disputes that could have been resolved through more efficient mechanisms like ADR."<sup>3</sup> This complexity arises from the multiplicity of stakeholders, regulatory changes, and the long-term nature of most energy projects.

In Nigeria, these challenges are particularly evident in electricity generation and distribution, where contractual arrangements involve government entities, private investors, service providers and host communities.<sup>4</sup> Each of these parties brings different expectations, making coordination and dispute prevention an essential part of contract management.

Energy projects are further shaped by evolving regulations and technological advancements. Contracts must often accommodate proprietary technologies and intricate financial arrangements that demand both protection from unauthorized access and seamless availability for stakeholders during negotiations and regulatory audits.<sup>5</sup> Arbitration, as a preferred mechanism for dispute resolution, has also adapted to these complexities. Arbitral institutions increasingly employ digital case management systems and virtual hearing platforms, improving efficiency and reducing costs - often by appointing a sole arbitrator rather than a full panel.<sup>6</sup>

Transparency and accountability are equally indispensable. Audit trails and accessible reporting mechanisms are critical to ensure compliance with both local and international regulatory frameworks, including the *Electricity Act 2023*,<sup>7</sup> *Companies and Allied Matters Act (CAMA) 2020*, the *Federal Inland Revenue Service (FIRS) Act*, etc. Such tools not only foster accountability but also create a reliable record for future audits, negotiations, and dispute resolution processes.

Most importantly, stakeholder coordination can make or break energy transactions. Real-time communication and context retention reduce miscommunication and align all involved parties

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<sup>3</sup>Abuja Chamber of Commerce and Industry (ACCI), 'Nigeria Suffers ₦1.81 Trillion Loss over Contract Dispute Cases' *BizWatchNigeria.ng* <https://bizwatchnigeria.ng/article-url> accessed 27 August 2025.

<sup>4</sup>O. Oyewunmi & J. Omorogbe, *Energy Law and Policy in Nigeria* (Kluwer Law International, 2018).

<sup>5</sup>Michael Osinakachukwu Ezech, Adindu Donatus Ogbu, Augusta Heavens Ikevuje & Emmanuel Paul-Emeka George, 'Leveraging Technology for Improved Contract Management in the Energy Sector', (2024) 6(7) *International Journal of Applied Research in Social Sciences* July

<sup>6</sup>International Chamber of Commerce, *Arbitration Rules* (ICC 2021) art 29.

<sup>7</sup>KPMG Nigeria, *Commentaries on the Electricity Act, 2023*, (KPMG Insights 3 July 2023)

<https://kpmg.com/ng/en/home/insights/2023/06/commentaries-on-the-electricity-act--2023.html> accessed 27 August 2025

toward common objectives. Trust-building through effective stakeholder engagement significantly reduces resistance and enhances cooperation in energy projects.<sup>8</sup>

## 1.2 CONCEPTUAL FRAMEWORK: ENERGY CONTRACT MANAGEMENT

Energy contract management refers to the process of negotiating, drafting, administering, and monitoring agreements that govern transactions in the energy sector.<sup>9</sup> It ensures that contractual obligations are clearly defined, enforceable, and aligned with the commercial, legal, and regulatory interests of all parties involved.

In Nigeria, energy contracts are integral to both the petroleum and electricity industries. They define the rights and obligations of buyers, suppliers, regulators, financiers, and service providers, thereby providing structure to complex energy transactions.<sup>10</sup> An effective energy contract not only governs the immediate exchange of energy resources but also anticipates risks, allocates responsibilities, and establishes mechanisms for dispute resolution.

The key elements of an energy contract typically include:

- i. **Identification of Parties:** Clearly stating the contractual parties and their legal capacities.<sup>11</sup>
- ii. **Scope of Agreement:** Outlining the type and volume of energy supply or service to be delivered.<sup>12</sup>
- iii. **Pricing and Payment Terms:** Establishing the basis for cost calculation, tariffs, and payment schedules.<sup>13</sup>
- iv. **Contract Duration:** Defining the commencement and termination dates, as well as renewal options.<sup>14</sup>
- v. **Performance Obligations and Service Levels:** Setting technical standards, delivery timelines, and operational requirements.

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<sup>8</sup>Sarah Lee, 'Effective Stakeholder Management in Energy Projects: Strategies for Building Trust and Driving Project Success through Stakeholder Engagement' (*Number Analytics*, 13 June 2025).

<sup>9</sup>World Bank, *Procurement in Energy Projects: Contract Management Guidelines* (World Bank 2020) 11–15.

<sup>10</sup>O. Oyewunmi and J. Omorogbe, (*n 4*)

<sup>11</sup> A. Sagay, *Nigerian Law of Contract* (Sweet & Maxwell, 2015) 45–47; *Companies and Allied Matters Act 2020* (Nigeria) s 43 (capacity of companies to contract).

<sup>12</sup>Petroleum Industry Act 2021, s 85(4).

<sup>13</sup>Petroleum Profits Tax Act, Cap. P13, Laws of the Federation of Nigeria 2004, ss 9–10.

<sup>14</sup>*Tewogbade & Sons Ltd v Funso Adeolu* [1981] High Court of Oyo State, Ibadan; *Dawodu v Anderson & Co. Ltd* [1969] High Court, Nigeria.

- vi. **Termination and Renewal Clauses:** Stipulating conditions for early exit, renewal, or renegotiation.<sup>15</sup>
- vii. **Force Majeure:** Providing relief for unforeseeable events such as natural disasters, political instability, or pandemics.<sup>16</sup>
- viii. **Risk Allocation:** Distributing commercial, environmental, and regulatory risks fairly among stakeholders.<sup>17</sup>
- ix. **Confidentiality and Data Protection:** Safeguarding sensitive project, financial, and technological information.<sup>18</sup>
- x. **Dispute Resolution Mechanisms:** Outlining the process for arbitration, mediation, or litigation.<sup>19</sup>

Beyond these general elements, Nigerian energy transactions are characterized by **sector-specific contractual forms**. In the electricity sector, the most prominent are **Power Purchase Agreements (PPAs)**, which secure long-term off-take commitments between generation companies and distribution companies, often backed by government guarantees.

In petroleum operations, **Joint Operating Agreements (JOAs)** and **Production Sharing Contracts (PSCs)** govern collaboration between international oil companies, Nigerian National Petroleum Company Limited (NNPCL), and private investors.<sup>20</sup> These agreements embody not only private commercial terms but also public policy considerations, reflecting the dual role of the energy sector in generating profit and advancing national development. The effectiveness of energy contract management is therefore tied not only to commercial negotiations but also to compliance with Nigeria's evolving regulatory environment.

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<sup>15</sup>Counseal, 'Essential Elements of Valid Contracts in Nigeria' <https://counseal.com/essential-valid-contracts-nigeria/> accessed 28 August 2025; Mikano International Limited v. Nkechi Catherine Ogbonah [2022] NICN 8025; Duru v. Skye Bank Plc [2015] 59 NLLR (Part 207)

<sup>16</sup>PwC, *Africa Energy Review 2021* (PwC Africa, 2021) 18–22; *Araka v Monier Construction Co. (Nig.) Ltd* (1978) 2 SC 79 (Supreme Court, on frustration of contracts).

<sup>17</sup>Petroleum Industry Act 2021, s 93, s 104; Environmental Impact Assessment Act, Cap E12 LFN 2004, s 2; National Environmental Standards and Regulations Enforcement Agency Act, s 7; *Shell Petroleum Development Company Ltd v Farah* (1995) 3 NWLR (Pt 382) 148.

<sup>18</sup>Nigeria Data Protection Act 2023, s 24.

<sup>19</sup>*Arbitration and Mediation Act* (n 2).

<sup>20</sup>Tomi Oyewunmi, *Regulating Gas Supply Contracts in Nigeria: Domestic and International Dimensions* (Springer, 2018).

## 2.1 LEGAL AND REGULATORY FRAMEWORK FOR ENERGY CONTRACT MANAGEMENT IN NIGERIA

The management of energy contracts in Nigeria takes its root in a web of statutes, regulatory bodies, and policy instruments. These laws do not merely provide the background for contractual negotiations; they actively shape the content, enforceability, and performance of energy agreements.<sup>21</sup>

### 1. Electricity Sector

Repealing the *Electric Power Sector Reform Act 2005*,<sup>22</sup> the **Electricity Act 2023** has consolidated and modernized Nigeria's electricity legal framework. It establishes the Nigerian Electricity Regulatory Commission (NERC) as the principal regulator and provides for licensing, tariff-setting, consumer protection, and renewable energy promotion.<sup>23</sup> For contract management, the Act is significant because it governs **Power Purchase Agreements (PPAs)**, licensing obligations, and dispute resolution procedures within the electricity value chain.<sup>24</sup>

The **National Electricity Management Services Authority Act 2015** further supports contract enforcement by regulating technical standards, electrical installations, and related safety obligations.<sup>25</sup>

### 2. Petroleum Sector

The **Petroleum Industry Act 2021 (PIA)** restructured Nigeria's oil and gas industry, introducing new fiscal terms, governance structures, and host community obligations. It directly affects **Joint Operating Agreements (JOAs)** and **Production Sharing Contracts (PSCs)** by stipulating fiscal obligations, environmental standards, and the role of the Nigerian National Petroleum Company Limited (NNPCL). The PIA integrates community development obligations, requiring companies to fund **Host Community Development Trusts**, which must be reflected in contractual arrangements.<sup>26</sup>

### 3. Other National Statutes

Several general statutes also shape energy contract management:

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<sup>21</sup>Oyewunmi and Omorogbe (n 4).

<sup>22</sup>No. 6, LFN 2004, as amended by the Electric Power Sector Reform (Amendment) Act 2012.

<sup>23</sup>*Electricity Act* (n 1) ss 31–32.

<sup>24</sup>*Ibid*, ss 51, 71–76, 164.

<sup>25</sup>National Electricity Management Services Authority Act 2015, s 6(1)(e), (g);

<sup>26</sup> *Petroleum Industry Act* (n 1) ss 3(1)(g), 68, 240, 235–257

- The **Companies and Allied Matters Act 2020 (CAMA)** establishes corporate governance rules relevant for companies entering into energy contracts.<sup>27</sup>
- The **Land Use Act 1978** regulates land acquisition, critical for siting energy infrastructure.<sup>28</sup>
- The **Environmental Impact Assessment Act 1992** mandates environmental approval for energy projects, which must be incorporated as contractual preconditions.<sup>29</sup>
- The **Labour Act**<sup>30</sup> and tax legislation such as the **Federal Inland Revenue Service (Establishment) Act**<sup>31</sup> also influence employment and fiscal obligations within contractual frameworks.

#### 4. International Legal Influences

While Nigeria's framework is domestically oriented, international instruments also play a role. The country is a party to the **New York Convention on the Recognition and Enforcement of Foreign Arbitral Awards (1958)**, which facilitates enforcement of arbitral awards in cross-border energy disputes.<sup>32</sup> Nigeria's arbitration practice is further guided by the **Arbitration and Mediation Act 2023**, which aligns with the **UNCITRAL Model Law on International Commercial Arbitration (1985/2006)**.<sup>33</sup> In addition, many Nigerian energy contracts adopt international institutional rules such as the **ICC Arbitration Rules 2021**, particularly in high-value petroleum agreements involving multinational companies.

#### 5. Regulatory Agencies

Key agencies implementing this framework include the Nigerian Electricity Regulatory Commission (NERC),<sup>34</sup> the Nigerian Midstream and Downstream Petroleum Regulatory Authority (NMDPRA),<sup>35</sup> and the Nigerian Upstream Petroleum Regulatory Commission (NUPRC).<sup>36</sup> These bodies ensure compliance, issue licenses, and often act as gatekeepers in contract approval.

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<sup>27</sup>CAMA (n 1) ss. 281, 400

<sup>28</sup>Land Use Act (n 1) ss 1,5,22.

<sup>29</sup>Environmental Impact Assessment Act (n 17) ss 2, 15

<sup>30</sup>Cap L1 LFN 2004, ss 7, 17

<sup>31</sup> Ss, 6, 19

<sup>32</sup>United Nations, *Convention on the Recognition and Enforcement of Foreign Arbitral Awards* (New York, 1958).

<sup>33</sup> UNCITRAL, *Model Law on International Commercial Arbitration* (1985, amended 2006).

<sup>34</sup>Electricity Act 2023 , ss 51, 71; Electric Power Sector Reform Act 2005, ss 2, 32

<sup>35</sup> Petroleum Industry Act, ss 38-40;

<sup>36</sup> Ibid, ss 8-10

Other bodies include: Department of Petroleum Resources,<sup>37</sup> the Petroleum Equalization Fund,<sup>38</sup> and the Nigerian Content Development and Monitoring Board<sup>39</sup>

The Nigerian legal and regulatory framework for energy contracts is thus a **hybrid system**: it combines contract law doctrines and commercial negotiations with **mandatory statutory and regulatory controls**.

### 3.1 CHALLENGES IN ENERGY CONTRACT TRANSACTIONS

The Nigerian energy sector, particularly electricity power generation, is experiencing rapid transformation driven by increased demand, privatization initiatives, and renewable energy integration. However, despite these advancements, energy companies continue to face critical challenges in contract management, which can significantly affect operational efficiency, project timelines, and risk mitigation. Reports indicate that inadequate contract management contributes to delays in approximately 30% of major energy projects in sub-Saharan Africa, highlighting the pressing need for robust systems and strategies,<sup>40</sup> with some of these challenges analyzed thus;

#### a. Multi-Stakeholder Coordination

Energy projects typically involve various stakeholders, including equipment providers, service contractors, landowners, financiers, and government agencies. Coordinating among these parties requires seamless communication, well-defined responsibilities, and context-aware collaboration. Failure to manage stakeholder interactions effectively often results in misunderstandings, project delays, and regulatory compliance risks, ultimately escalating costs.<sup>41</sup>

#### b. Tracking of Contract Revisions and Amendments

Given the long duration of energy projects, contracts often undergo multiple revisions and amendments. Maintaining accurate, up-to-date documentation is critical. Implementing a digital contract lifecycle management (CLM) system ensures that all changes are traceable,

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<sup>37</sup>Petroleum Act 1969, Cap P10 LFN 2004, ss 3,5,22

<sup>38</sup>Petroleum Equalization Fund Act 1975, Cap P12 LFN 2004, ss 1-2; 4

<sup>39</sup>Nigerian Oil and Gas Industry Content Development Act 2010, ss 2, 5-6

<sup>40</sup>KanBo. (2025). *The Top 8 Contract Management Challenges Facing Energy Companies*. Retrieved from <https://kanboapp.com/en/industries/renewable-energy/the-top-8-contract-management-challenges-facing-energy-companies-how-kanbo-can-help-in-2025/>

<sup>41</sup>Baytech Consulting. (2025). How Custom Document Management Systems Transform Energy Sector Operations. Retrieved from <https://www.baytechconsulting.com/blog/custom-dms-energy-sector>

reducing errors associated with outdated or conflicting contract versions and enabling quick audits and dispute resolution.<sup>42</sup>

**c. Communication across Jurisdictions**

Many energy projects involve international stakeholders, requiring navigation through diverse legal frameworks, cultural norms, and languages. Miscommunications can create financial and operational setbacks, including compliance violations and disputes. Establishing standardized communication protocols and leveraging cross-cultural negotiation strategies are essential to maintain alignment across geographies.<sup>43</sup>

**d. Regulatory Compliance**

The legal environment for energy projects in Nigeria has been significantly updated with the Electricity Act 2023, alongside complementary frameworks such as the Environmental Impact Assessment Act and the Land Use Act. Compliance with these regulations is crucial for protecting sensitive contractor information, avoiding penalties, and maintaining project legitimacy. Companies must implement systematic compliance checks integrated into contract management workflows to minimize risk.

**e. Contractual Risk Management**

Contracts in the energy sector face inherent risks, including fluctuating commodity prices, regulatory changes, environmental liabilities, and community relations issues. Integrating risk management analytics into project platforms enables proactive identification, assessment, and mitigation of these risks, allowing data-driven decisions and strategic planning for long-term project stability.<sup>44</sup>

**f. Resource Management**

Efficient allocation of human, material, and technological resources is a core requirement for energy projects. Resource mismanagement can cause costly downtime, delays, and budget overruns. Project management tools that provide real-time visibility into resource utilization help optimize deployment, reduce conflicts, and ensure timely completion within budget constraints.

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<sup>42</sup>Michael Osinakachukwu Ezech et al, (n 5)

<sup>43</sup>Deliberate Directions. (2024). *Master Cross-Cultural Communication for Global Success*. Retrieved from <https://deliberatedirections.com/how-cross-cultural-communication-enhances-leadership-and-global-business/>

<sup>44</sup>World Kinect Energy Services. (2025). A Guide to Risk Management in an Era of Energy Cost Volatility. Retrieved from <https://www.world-kinect.com/blog/crucial-role-risk-management-era-energy-cost-volatility>

#### 4.1 CONFLICT MANAGEMENT AND DISPUTE RESOLUTION IN ENERGY CONTRACTS

Effective dispute resolution is paramount in the energy sector, where complex projects, substantial investments, and multifaceted stakeholder interests often lead to conflicts. Arbitration has become a widely adopted method for resolving disputes in the energy sector, particularly in complex, international contracts.<sup>45</sup>

This preference is due to its flexibility, confidentiality, and the ability to utilize specialized arbitrators with relevant industry expertise.<sup>46</sup> Unlike traditional litigation, arbitration offers a more efficient and often faster alternative, with the arbitrator's decisions being final and binding.<sup>47</sup>

These are some of the advantages which arbitration provides akin to energy contracts thus:

- **Party Autonomy:** Arbitration allows parties to shape the dispute resolution process by selecting the governing law, place of arbitration, and procedural rules.<sup>48</sup> This flexibility ensures that the process is tailored to the specific needs of the parties involved.
- **Neutral Forum:** Arbitration provides a neutral forum, which is particularly important in international contracts where parties may originate from different jurisdictions.<sup>49</sup> Neutrality helps avoid potential bias that could arise from adjudicating in one party's home court.
- **Confidentiality:** Proceedings are generally private, and submissions, rulings, and orders are not publicly disclosed unless the parties agree otherwise. Confidentiality is critical for protecting sensitive business information in the energy sector.
- **Specialized Arbitrators:** Energy disputes often involve complex technical issues. Arbitration allows parties to appoint arbitrators with specific expertise in energy law and industry practices, ensuring informed and effective decision-making.<sup>50</sup>

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<sup>45</sup> Latham & Watkins LLP, *Guide to International Arbitration* (2014),

<https://www.lw.com/admin/Upload/Documents/Guide-to-International-Arbitration-May-2014.pdf>

<sup>46</sup> Osborne Clarke, *What Are the Advantages of Using Arbitration to Resolve International Infrastructure Project Disputes?* (2024), <https://www.osborneclarke.com/insights/what-are-advantages-using-arbitration-resolve-international-infrastructure-project>.

<sup>47</sup> Cooley LLP, *What Is International Arbitration?* (2022), <https://www.cooley.com/news/insight/2022/2022-12-31-what-is-international-arbitration>.

<sup>48</sup> Latham & Watkins LLP (n 45)

<sup>49</sup> Osborne Clarke (n 46)

<sup>50</sup> CCB Journal, *Arbitrating Energy Disputes Benefits All Parties Involved* (2021),

<https://ccbjournal.com/articles/arbitrating-energy-disputes-benefits-all-parties-involved>.

In Nigeria, the Arbitration and Mediation Act 2023 modernizes arbitration, aligning it with international best practices and enhancing its effectiveness in resolving energy sector disputes.

#### 4.2 DIGITAL ARBITRATION AND ONLINE DISPUTE RESOLUTION MECHANISMS

Advancements in technology have introduced innovative tools for dispute resolution:

- (a) **Digital Arbitration:** Utilizes electronic platforms to conduct arbitration proceedings, enhancing accessibility and efficiency.
- (b) **Online Dispute Resolution (ODR):** Involves the use of digital platforms to resolve disputes, offering flexibility and convenience for parties in different jurisdictions.

These tools are increasingly being adopted in the energy sector to address the challenges posed by geographically dispersed stakeholders and the need for timely resolution of disputes.<sup>51</sup>

#### 5.0 FINDINGS

1. The paper observed non-contract reviews in the energy sector which is essential in identifying risks. This is evident where parties finalize agreements without conducting due diligence leading to full understanding of all the terms and conditions including responsibilities of each party and potential uncertainties, this leads to semi-scale and unenforceable contract full of potential pitfalls.
2. The paper identifies and finds that as conflict becomes unavoidable so its management, however, key clauses such as arbitration, force majeure and privity that would have managed the conflicts are not usually inserted as energy lawyers have not been involved usually in the drafting processes.
3. It has also been found that contract in energy sector is yet to be fully digitized particularly the aspect of e-signature, integrity and authenticity checks that guarantees legal compliance and enhance workflow efficiency in a digital-first environment.
4. There appeared to have ineffective communication and collaboration mechanism between the stakeholders in energy sector generally which in turn affects energy contracts. The language usage for communication between stakeholders appears to be not polite leading to avoidable conflicts in the process of contract management.
5. There is also no investment in the aspect of education and training of contract managers invariably affecting organizational capacity and weakens negotiation strategies thus identifying potential risks and enhancement of opportunities in the sector.

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<sup>51</sup>Davy Karkason, *How Online Dispute Resolution Platforms Transform Arbitration* (Transnational Matters, 11 June 2024), <https://www.transnationalmatters.com/how-online-dispute-resolution-platforms-transform-arbitration/>.

6. Risk in energy sector is imminent, however, proactive measures in place avert same. Sufficient insurance coverage and guarantee performance as pivotal components in the sector life-span are adequate, for instance specific provisions requirements.

7. Non implementation of top-tier Contract Lifecycle Management (CLM) software as a tool that reduces manual errors and time saver that provides analytical insights for efficiency in the contract management driving better decision-making.

## 6.0 RECOMMENDATIONS

### 1. **Comprehensive Contract Reviews**

Thorough contract reviews are essential to identify risks and ensure alignment with strategic objectives.<sup>52</sup> Before finalizing any agreement, parties are advised to conduct due diligence to understand all terms and conditions, responsibilities of each party, and potential uncertainties. This process ensures that contracts safeguard parties' interests and avoid unexpected complications.

Engaging legal experts or energy contract lawyers from the outset further strengthens this process. Their expertise provides guidance on legal compliance, identifies potential pitfalls, and ensures the contract is enforceable and aligned with industry standards.

### 2. **Optimize Contract Processes to Save Time and Costs**

Every contract should be drafted to fit its unique purpose, rather than relying on generic templates. Key clauses such as arbitration, force majeure, and privity of contract must be tailored to each project.

Standardizing templates and clauses across contracts enhances consistency, reduces errors, and minimizes redundant workflows that can create operational silos. This approach streamlines processes, accelerates approvals, and improves overall efficiency.

### 3. **Adopt Digital Solutions and E-Signatures**

Digital tools, including e-signatures, significantly simplify contract execution. E-signatures allow documents to be signed and exchanged electronically, eliminating paperwork, reducing costs, and accelerating timelines.

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<sup>52</sup> SpotDraft, *Energy Contract Management: Best Practices and Tips* (2025), <https://www.spotdraft.com/blog/energy-contract-management>.

These tools also provide robust security features to ensure the integrity and authenticity of signed documents, guaranteeing legal compliance while enhancing workflow efficiency in a digital-first environment.

#### **4. Enhance Communication and Collaboration**

Effective communication prevents misunderstandings and promotes alignment among all stakeholders. Regular check-ins, transparent document sharing, and the use of clear, plain language in contracts foster collaboration and clarity.

Selecting appropriate communication channels with energy suppliers ensures prompt resolution of concerns, maintains strong business relationships, and supports mutual objectives.

#### **5. Educate and Empower Contract Teams**

Investing in the education and training of contract managers strengthens organizational capacity. Training programs should cover industry best practices, legal frameworks, negotiation strategies, and emerging trends.

Providing access to contract management tools, industry resources, and legal guidance enables teams to work efficiently, spot potential risks, and seize opportunities in the energy sector.

#### **6. Mitigate Risks Strategically**

Strategic risk management is critical to protect organizational interests. Include clauses that allocate risk, ensure sufficient insurance coverage, and guarantee performance. Specific provisions may include:

1. Bandwidth clauses to manage fluctuations in energy demand
2. Pass-through charges for transparent billing
3. Add-drop clauses for supply flexibility
4. Force majeure provisions for unforeseen events
5. Dual billing arrangements for multi-utility supply

Proactively addressing risks in contracts safeguards operations and reduces exposure to disputes or financial losses.

#### **7. Embrace Contract Management Software**

Implementing top-tier Contract Lifecycle Management (CLM) software centralizes contract storage, automates version control, and streamlines workflows. CLM tools reduce manual errors,

save time, and provide analytical insights, enabling more efficient contract management and better decision-making.

## **7.1 CONCLUSION**

Effective contract management is the cornerstone of success in the energy sector. The integration of strategic contract reviews, optimized processes, digital tools, and skilled teams ensures not only the safeguarding of organizational interests but also the efficient execution of projects. Arbitration, mediation, and emerging dispute resolution platforms provide robust mechanisms to address conflicts, preserving business relationships while offering enforceable and timely outcomes. Companies that embrace a holistic approach to contract management, combining legal expertise, technological innovation, and proactive risk governance, position themselves to achieve sustainable growth, operational resilience, and a competitive edge in the dynamic energy sector.